

Welcome. It is all here.

Your arrival, step by step. Your departure, at a glance.

Before travelling, send your arrival time through the booking conversation. Your host sends the address and access code privately.

01 / ARRIVAL

1

Find the entrance

Match the entrance to the photo you received. Your access message identifies the parking and building.

2

Collect your keys

Open the indicated key box using the privately sent code. Close it as your host instructs.

3

Follow the landmarks

In this example: first landing, glass corridor, then stairs to the stated floor.

4

You have arrived

Check the door number in the private message. Let your host know you have arrived safely.

02 / DEPARTURE

By 10 am

Fictional example time. Your booking is the reference. Let your host know if you leave earlier.

- ☐ Wash and put away the dishes.
- ☐ Take waste to the indicated collection point.
- ☐ Turn off the lights and air conditioning.
- ☐ Check your belongings and sign out of TV accounts.
- ☐ Close the windows and lock the property.
- ☐ Return the keys as privately instructed and confirm departure.

DURING YOUR STAY

No Wi-Fi in this example. The Smart TV uses your mobile hotspot and may use your mobile data allowance.

A question? Contact your host in the booking conversation.