

Welcome. It is all here.

Your arrival, step by step. Your departure, at a glance.

Before travelling, send your arrival time through the booking conversation. Your host sends the address and access code privately.

01 / ARRIVAL

1

Find the entrance

Match the entrance to the photo you received. Your access message identifies the parking and building.

2

Collect your keys

Open the indicated key box using the privately sent code. Close it as your host instructs.

3

Follow the landmarks

In this example: first landing, glass corridor, then stairs to the stated floor.

4

You have arrived

Check the door number in the private message. Let your host know you have arrived safely.

02 / DEPARTURE

By 10 am

Fictional example time. Your booking is the reference. Let your host know if you leave earlier.

- ☐ Wash and put away the dishes.
- ☐ Take waste to the indicated collection point.
- ☐ Turn off the lights and air conditioning.
- ☐ Check your belongings and sign out of TV accounts.
- ☐ Close the windows and lock the property.
- ☐ Return the keys as privately instructed and confirm departure.

DURING YOUR STAY

No Wi-Fi in this example. The Smart TV uses your mobile hotspot and may use your mobile data allowance.

A question? Contact your host in the booking conversation.

Settle in. Enjoy.

Amenities and thoughtful touches. Useful house rules, without searching messages.

1

Connection & television

No property Wi-Fi is supplied in this example. Enable your phone hotspot, then select that network in the Smart TV settings. Use your own accounts and sign out before leaving.

2

Your comfort

The curtains are blackout curtains. Switch off lights and air conditioning when you go out. Follow the appliance instructions and your host's settings.

3

A thoughtful touch

In this example, coffee, tea and a small treat are offered by the coffee machine. These touches are listed only when your host actually provides them.

4

A peaceful stay

No smoking or vaping indoors. No parties or receptions. Keep noise down, especially in the evening, out of respect for neighbours.

5

Waste & parking

Find the waste collection point and sorting instructions in the host's photo. Use only the indicated parking and follow the signs; a space is never guaranteed.

6

Need a hand?

For access, an appliance or a local recommendation, message your host in the booking conversation. Report a problem as soon as you notice it.

After your stay, freely share your review and suggestions. Your feedback helps the host improve the welcome.